4525 7130 Customer Success Manager (m/w/d) - A new opportunity is waiting for you!|Many career and development opportunities  
  
company profile  
For our customer in Cologne, we are looking for a customer service employee (m/f/d) on a permanent basis with immediate effect. Service and team-oriented work motivates you - Then apply now.  
  
area of ​​responsibility  
  
-As a customer service employee (m/f/d), you are responsible for answering customer inquiries received in writing and by telephone  
-Carrying out after-sales technical support  
-Support to the sales department  
-Solution-oriented advice to customers  
-You document customer information and customer complaints in the system  
-In addition, you support us in optimizing our processes in order to be able to support our customers even more efficiently in the future  
  
requirement profile  
  
-Ideally, you have completed technical training, e.g. as a mechatronics engineer (m/f/d)  
-First professional experience in customer service would be an advantage  
- Independent way of working  
-Excellent communication skills and an understanding of the needs of your customers  
- Fluent German and English skills  
-Traveling  
-Very good computer skills  
  
Compensation Package  
  
-Flat hierarchies, collegial appreciation & positive working atmosphere  
- Company car for private use  
- Opportunities for development within an established group  
-Structured induction phase  
-Flexible working hours  
- Attractive salary model Business economist (university) None 2023-03-07 15:59:49.938000